

PROGRAMS

911 COMMUNICATIONS AND OPERATIONS

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The 911 Communications and Operations curriculum is designed to provide new students, as well as current practitioners, with knowledge and skills in the areas necessary for entrance or advancement within emergency communications. Emphasis is placed on the development of concepts and theories of public safety communication systems, basic office software skills, public and interpersonal relations, and adaptation to technology.

In partnership with Richmond Community College (RCC), students will complete a majority of the core courses and the work-based learning portion of the program through RCC, while completing other general education requirements here at SCC.

This program prepares graduates for employment in:

- Emergency Communication Centers
- Governmental Agencies

Partnership Program

The 911 Communications & Operations program is offered as a partnership with [Richmond Community College](#). Students must meet the admission requirements and be enrolled at both SCC & RCC. The associate degree will be awarded by RCC.

The file below has important Admissions and [Financial Aid](#) information for the program.

[911 COMMUNICATIONS & OPERATIONS PARTNERSHIP](#)

911 Communications and Operations - A55470

First Year		
Fall		Credit Hours
ACA 122	College Transfer Success	1
ENG 111	Writing and Inquiry	3
PSY 150 or SOC 210	General Psychology Introduction to Sociology	3
	Credit Hours	7
Spring		Credit Hours
CJC 212	Ethics & Community Relations	3
HUM 115 or HUM 122 or HUM 150	Critical Thinking Southern Culture American Women's Studies	3
MAT 152	Statistical Methods I	4
	Credit Hours	10
Second Year		
Fall		Credit Hours
BUS 153	Human Resource Management	3
COM 120	Introduction to Interpersonal Communication	3
POL 120	American Government	3
	Credit Hours	9
Spring		Credit Hours
CTI 120	Network and Security Foundation	3
HSE 225	Crisis and Intervention Princi	3
Elective*		6
	Credit Hours	12

Programs

	Total Credit Hours	38
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911 Elective List

Courses		Credit Hours
BUS 137	Principles of Management	3
PMT 110	Introduction to Project Management	3
SOC 220	Social Problems	3
SOC 225	Social Diversity	3